

Chairperson's & President and CEO's Message

OUR MISSION: *The Mission of Hospice of Southern Illinois is to enhance the quality of life for individuals and their loved ones touched by a terminal illness.*

Hospice of Southern Illinois is a not-for-profit, free standing, community-based hospice offering Southern Illinois and St. Louis Metro-East communities a range of services for people of all ages at the end of life. We have been providing compassionate care to terminally ill patients and their families in their home or a home-like setting since 1981. Since that time, Hospice of Southern Illinois continues to put our patients' and families' needs first.

Not all hospice providers are the same. While most have a similar philosophy, each hospice is a different company, offering different services. The best time to learn about hospice care is before you need it. At any time during a life-threatening illness, it is appropriate to discuss all of a patient's healthcare options, including hospice care. Our reputation is a direct result of our desire to do more than what is required or expected. This can be seen in the passion and commitment of our employees and volunteers to provide excellent hospice care through all the services we provide.

We have seen many changes over the past 42 years. Hospice of Southern Illinois has grown in size, service area (27 counties) and structure (20,000 square miles). Our staff of approximately 113 includes a physician, nurse practitioners, nurses, hospice aides, social workers, bereavement counselors, and support staff. In 2023, we served an average of 209 patients and their families per day.

We cared for 1,638 patients and their families, for 76,429 patient days, during 2023. We are caring for people in many different local care settings: from the home, to approximately 84 nursing homes/assisted living communities and 23 hospitals. As you look over the statistical graphs in this annual report, please keep in mind these numbers represent individuals at the end-of-life and their loved ones. Our clinical teams feel privileged to provide hospice care to individuals within our communities. Our administrative support team and other personnel, work diligently to maintain the operations that allow the clinical teams to serve our patients and families.

The volunteer program continues to support our patients and families, and help with administrative tasks. Our 180 active volunteers provided 6,158 hours of service in 2023. Volunteers play a vital role in the overall hospice philosophy. They assist in the following areas: patient care, bereavement, office tasks, speaker's bureau, health fairs, fundraising and committee work. Each year a Volunteer Appreciation Luncheon is held to recognize volunteers for their service. The Luncheon is supported by community sponsors. The Butterfly Award is given annually to volunteers who display a high degree of commitment to Hospice of Southern Illinois.

Thank you for your continued support of Hospice of Southern Illinois. We consider it a privilege to provide hospice services in the communities we serve.



Dr. Amy Rohlfing
Chairperson Board of Directors



Amy L. Richter
President & CEO

Hospice of Southern Illinois Board of Directors 2023

Executive Committee:

Dr. Amy Rohlfing, Red Bud
Chairperson

Karen Rainge, O'Fallon
Treasurer

Norma Bellco, Edwardsville
Vice Chairperson

Tracy Session, Aviston
Member-at-Large

Patrick Brewster, Carterville
Secretary

Board of Directors 2023

Dr. Suzanne Burge, Carterville
Michael Burke, Carterville

Dr. Jeannette Dosier, Belleville
Beth Flowers, St. Louis
David Hill, Belleville

Rev. John Holst, Marion
Donald Hutson, Carterville

John McGuire, St. Louis
Mark Prince, Carbondale

Megan Rector, Coulterville
Tiffany Sievers, Marion
Kevin Vick, Belleville

Dr. Kelli Whittington, Benton

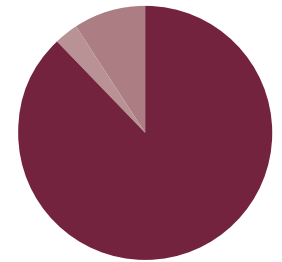
About our Finances

Community support in the form of bequests, donations, memorials, honorariums, fundraising and grants continues to help perpetuate the Mission of Hospice of Southern Illinois. Charitable contributions help Hospice of Southern Illinois maintain our commitment to provide hospice care to those in need. Besides the excellent quality and compassionate care we provide, Hospice of Southern Illinois' admission and social services staff work with the patient and their family to explore all potential sources of payment to ensure the patient receives the most benefit from their insurance provider.

2023 Statistical Snapshot

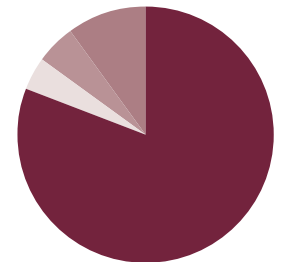
Income Sources

<i>Patient Care</i>	88%
<i>Contributions</i>	3%
<i>Investments</i>	9%



Patient Care Income

<i>Medicare</i>	78%
<i>Medicaid</i>	3%
<i>Private Insurance</i>	6%
<i>Room & Board</i>	13%



Please note: Hospice of Southern Illinois conducts an annual audit by a third party accounting firm. Financials were found to be in accordance with generally accepted accounting principles.

