

Chairperson's & President and CEO's Message

OUR MISSION: The Mission of Hospice of Southern Illinois is *to enhance the quality of life for individuals and their loved ones touched by a terminal illness.*

Hospice of Southern Illinois is a not-for-profit, free standing, community-based hospice offering Southern Illinois and St. Louis Metro-East communities a range of services for people of all ages at the end of life. We have been providing compassionate care to terminally ill patients and their families in their home or a home-like setting since 1981. Since that time, Hospice of Southern Illinois continues to put our patients' and families' needs first.

Not all hospice providers are the same. While most have a similar philosophy, each hospice is a different company, offering different services. The best time to learn about hospice care is before you need it. At any time during a life-threatening illness, it is appropriate to discuss all of a patient's healthcare options, including hospice care. Our reputation is a direct result of our desire to do more than what is required or expected. This can be seen in the passion and commitment of our employees and volunteers to provide excellent hospice care through all the services we provide.

We have seen many changes over the past 36 years: Belleville Hospice, now called Hospice of Southern Illinois, has grown in size, service area (27 counties) and structure (20,000 square miles). Hospice of Southern Illinois' staff of approximately 131 includes a physician, nurse practitioner, pharmacist, nurses, hospice aides, social workers, bereavement counselors, and support staff. In 2017, we served an average of 186 patients and their families per day.

Hospice of Southern Illinois Board of Directors 2017

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Secretary

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Vice-Chairperson

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Matthew Waters, Bethalto
Treasurer

Amy L. Richter, Columbia
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Board of Directors 2017

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We cared for 1,915 patients and their families, for 67,935 patient days, during 2017. We are caring for people in many different local care settings: from the home, to approximately 93 nursing homes and 28 hospitals. As you look over the statistical graphs in this annual report, please keep in mind these numbers represent individual circumstances made up of people at the end-of-life and their loved ones. Our clinical teams feel privileged to provide excellent community hospice care in these different circumstances. Our administrative support team and other personnel, work diligently to maintain the operations that allow the clinical teams to serve our patients and families.

The volunteer program continues to support our patients and families, and help with administrative tasks. Our 255 active volunteers provided 10,969 hours in 2017. Volunteers play a vital role in the overall hospice philosophy. They assist in the following areas: patient care, bereavement, office tasks, speaker's bureau, health fairs, fundraising and committee work. Each year a Volunteer Appreciation Luncheon is held to recognize volunteers for their service. The Luncheon is supported by community sponsors. The Butterfly Award is given annually to volunteers who display a high degree of commitment to Hospice of Southern Illinois.

Thank you for your continued support of Hospice of Southern Illinois. We consider it a privilege to provide hospice services in the communities we serve.



Jennifer Barbieri
Chairperson Board of Directors



Amy L. Richter
President & CEO

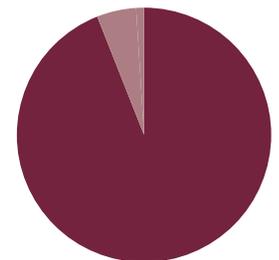
About our Finances

Community support in the form of bequests, donations, memorials, honorariums, and fundraising continue to help perpetuate the Mission of Hospice of Southern Illinois. Charitable contributions help Hospice of Southern Illinois maintain our commitment to provide hospice care to those in need. Besides the excellent quality and compassionate care we provide, one thing that sets Hospice of Southern Illinois apart from other hospice providers is that our admission and social work staff work with the patient and/or their family to explore all potential sources of payment to ensure the patient receives the most benefit from their insurance provider.

2017 Statistical Snapshot

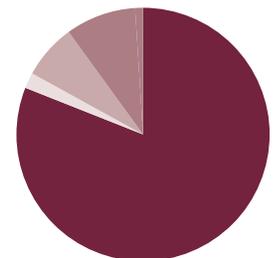
Income Sources

Patient Care Income **90%**
Contributions **10%**



Patient Care Income

Medicare **84%**
Medicaid **3%**
Private Insurance **4%**
Room & Board **9%**



Please note: Hospice of Southern Illinois conducts an annual audit by a third party accounting firm. Financials were found to be in accordance with generally accepted accounting principles.